



General Terms

These general terms and conditions govern the legal relationship between Skybox Gastronomiebetriebs GmbH and the contracting party/guest and apply to all reservations made and services provided under this relationship. By completing the booking, the contracting party/guest confirms that they have read, understood, and agreed to these general terms and conditions. The services offered by Skybox Gastronomiebetriebs GmbH are exclusively provided on the basis of these general terms and conditions. Deviating or supplementary terms and conditions of the contracting party are only valid if expressly agreed upon in writing and confirmed.

Photography and Publication:

Please note that photos and videos may be taken during the event. These images may be published online on our social media platforms and website. By purchasing a ticket, you agree to the use and publication of these images.

Payment Terms and Cancellation:

1. Prices and Payment:

- The ticket prices listed include the statutory value-added tax (VAT).
- Payment for tickets is made by credit card or bank transfer. Other payment methods are not available online.
- The full ticket price is due immediately upon booking. A reservation without full payment is not possible.

2. Cancellation and Refund:

- A refund of the ticket price is only possible if the cancellation is made no later than 30.11.2026.
- If cancellation occurs after 30.11.2026, no refund will be provided.
- If the event is canceled or postponed by Skybox Gastronomiebetriebs GmbH, the full ticket price will be refunded.

3. Transferability:

- Tickets are personal and can only be transferred to another person with prior consultation with the organizer.
- The resale of tickets for commercial purposes is not permitted.

4. Booking Confirmation:

- After successful payment, you will receive a booking confirmation via email.
- If you do not receive a confirmation within 24 hours of booking, please contact us at office@skybox.at.

5. Binding Agreement:

- By completing the purchase, you agree to these payment terms. Any deviation from these terms must be in writing.

Liability

Skybox Gastronomiebetriebs GmbH assumes no responsibility or liability for unforeseen circumstances that impair the fulfillment of the booked service.

Jurisdiction

The place of jurisdiction is Vienna 1. Austrian law is agreed upon as applicable.